MyCoverPlan Cookie Policy

Version: 2.0
Last Updated: November 2026

This Cookie Policy explains how MyCoverPlan uses cookies and similar technologies when you visit our website.

MyCoverPlan is a trading style of Mechanical Breakdown & General Insurance Services Ltd ("MB&G", "we", "us" or "our")

We want to be transparent about what information we collect, why we collect it and how you can control it.

This policy should be read alongside our Privacy Notice, which explains how we use personal data.

What Are Cookies?

Cookies are small text files that are stored on your device when you visit a website.

Some cookies are necessary for a website to function properly. Others help us understand how visitors use our website so we can improve performance, enhance the customer experience and develop our products and services.

Cookies may be set by us (first-party cookies) or by trusted third parties whose services we use.

How We Use Cookies

We use cookies for the following purposes:

Strictly Necessary Cookies

These cookies are essential for the operation and security of our website.

They enable core functionality such as:

- Website navigation
- Security features
- Fraud prevention
- Load balancing
- Accessibility preferences
- Remembering your cookie preferences

Because these cookies are necessary for the website to function, they cannot be switched off through our cookie preference centre.

Analytics Cookies

Analytics cookies help us understand how visitors interact with our website.

For example, they may help us understand:

- Which pages are visited most frequently
- How visitors move through the website
- Whether website content is performing as expected
- Where improvements can be made

These cookies collect information in an aggregated form and are used to help improve our website and customer experience.

Analytics cookies will only be used where you have provided consent.

Functionality Cookies

These cookies allow the website to remember choices you make, such as language preferences or other website settings.

This helps provide a more personalised experience when you return to our website.

Functionality cookies will only be used where you have provided consent.

Marketing Cookies

Marketing cookies may be used to measure the effectiveness of advertising campaigns and provide more relevant content.

These cookies may be set by MB&G or selected third-party providers.

Marketing cookies will only be used where you have provided consent.

Cookie Preferences

When you first visit our website, you will be given the option to:

- Accept all cookies
- Reject all non-essential cookies
- Manage your cookie preferences

You can change or withdraw your consent at any time by selecting **Cookie Preferences** at the bottom of our website.

Any changes will apply to future website visits.

Cookies Used on This Website

The specific cookies used on our website are set out in the table below.

Cookie Name	Provider	Purpose	Category	Retention Period
mycoverplan_session	MyCoverPlan	Keeps your purchase progress and login session working.	Strictly necessary	2 hours
XSRF-TOKEN	MyCoverPlan	Protects forms against unauthorised requests.	Strictly necessary	2 hours
__stripe_mid	Stripe	Recognises a browser to help prevent payment fraud.	Strictly necessary	1 year
__stripe_sid	Stripe	Supports fraud prevention during a payment session.	Strictly necessary	30 minutes
m	Stripe	Identifies a device to help prevent payment fraud.	Strictly necessary	400 days
_fbp	Meta Pixel	Recognises a browser to measure advertising and show relevant adverts later.	Marketing	90 days

This table will be updated whenever new cookies are introduced or existing cookies are removed.

Claims and Website Redirection

In some circumstances, links from the MyCoverPlan website may direct you to the MB&G Insurance website.

This is because MyCoverPlan is a trading style of Mechanical Breakdown & General Insurance Services Ltd and certain services, including claims administration, are provided through MB&G systems and platforms.

Where this occurs, you will be informed before leaving the MyCoverPlan website.

Please note that cookies and privacy information applicable to the website you are transferred to will then apply to your visit.

Third-Party Services

Stripe supports payment security and Meta provides marketing technology. Adobe Fonts supplies fonts and Loqate provides address lookup. These services may receive information such as your IP address even where no cookies are set. See the provider information:

Stripe privacy | Stripe cookies | Meta privacy | Meta cookies | Adobe Fonts | Loqate

Managing Cookies Through Your Browser

Most internet browsers allow you to control cookies through your browser settings.

You can usually:

- Delete existing cookies
- Block future cookies
- Configure notifications when cookies are set

Please note that restricting cookies may affect the functionality and performance of certain parts of our website.

Further guidance can be found via your browser provider's support documentation.

Changes To This Policy

We may update this Cookie Policy from time to time to reflect:

- Changes to our website
- Introduction of new technologies
- Changes in legal or regulatory requirements
- Changes to the services provided by our partners

Any updates will be published on this page and become effective from the date shown at the top of the policy.

Contact Us

If you have any questions about this Cookie Policy or how we use cookies, please contact:

MyCoverPlan
A trading style of Mechanical Breakdown & General Insurance Services Ltd

Email: compliance@mbginsurance.co.uk
Website: www.mycoverplan.co.uk